

I've been using the Captioned Telephone for over a month now on my job. I've been very pleased with this product. Due to having a mild hearing loss, I have problems hearing over the phone. In order for me to advance in my career, I would need to interact more over the phone. I was researching the various options and heard about the captioned telephone trial Ultratec was sponsoring. Having this phone has restored my confidence in my ability to use the phone. It doesn't require the use of an additional phone line like the VCO system does and is very easy to operate. It doesn't require the use of knowing special acronyms which are widely used in the VCO systems. Knowing that I had a "backup" while I was conducting telephone calls has greatly helped in reducing the stress I was experiencing when placing calls before this technology was available. Now, I make calls without worrying about the background noise in the office or if I won't be able to understand the other party. It is a wonderful freedom to have. I ask the FCC to please support this new technology so that I can continue to use it indefinitely. Thanks.